Information Privacy Policy

Effective Date: Aug 3, 2026

At **Skanda Sanctuary** ("the School," "we," "our," or "us"), we value your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, store, share, and protect your information when you visit our website, submit an application, enroll in a program, attend a retreat or training, or otherwise interact with us.

By using our website or participating in our programs, you consent to the practices described in this Privacy Policy.

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1. Information We Collect

We may collect the following categories of information:

Personal Information

- Full name
- Email address
- Phone number
- Date of birth
- Country and city of residence
- Emergency contact information
- Passport or identification details (only when required for retreats or travel)
- Payment and billing information
- Photographs or videos (with your permission)

Health Information

For your safety during yoga classes, retreats, or teacher training, we may request information regarding:

- Medical conditions
- Previous injuries
- Allergies
- Physical limitations

- Emergency medical information

Providing this information is voluntary but may be necessary for safe participation.

Program Information

We may collect:

- Application forms
- Course progress
- Attendance
- Examination results
- Certifications
- Communications with teachers
- Feedback forms

Website Information

When you visit our website, we may automatically collect:

- IP address
- Browser type
- Device information
- Operating system
- Pages visited
- Time spent on pages
- Cookies and analytics information

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2. How We Use Your Information

We use your information to:

- Process applications and registrations
- Confirm program enrollment
- Deliver courses and retreats
- Issue certificates
- Process payments and refunds
- Communicate important program updates
- Respond to inquiries
- Improve our website and services
- Maintain attendance records
- Ensure participant safety
- Comply with legal obligations

If you subscribe to our newsletter, we may send information about future courses, retreats, events, and educational content. You may unsubscribe at any time.

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3. Health Information

Any health information you provide is used solely for the purpose of supporting your safe participation in our programs.

This information will only be accessed by staff or teachers who need the information to ensure your wellbeing.

We will never sell or publicly disclose your medical information.

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4. Cookies

Our website may use cookies to:

- Improve website functionality
- Understand visitor behavior
- Measure website performance
- Remember user preferences

You may disable cookies through your browser settings, although some website features may no longer function properly.

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5. Payments

Payments may be processed through trusted third-party providers such as:

- PayPal
- Stripe
- Razorpay
- Banks
- Credit Card providers
- Revolut

We do not store your complete credit card information on our servers.

All payment information is processed according to the security standards of the respective payment provider.

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6. Sharing Information

We do not sell or rent your personal information.

Your information may only be shared when necessary with:

- Payment processors
- Government authorities when legally required
- Accreditation organizations (for certification purposes)
- Teachers involved in your program
- Technology providers who help operate our website and learning systems

All such parties are expected to protect your information appropriately.

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7. Photographs and Videos

During retreats, trainings, workshops, or online classes, photographs or videos may occasionally be taken.

These may be used for:

- Website content
- Social media
- Educational materials
- Promotional purposes

If you prefer not to appear in photographs or recordings, please notify the School before or during the program, and we will make reasonable efforts to accommodate your request.

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8. Confidentiality

Teachers and staff are expected to maintain the confidentiality of:

- Student records
- Personal information
- Health information
- Personal stories shared during classes
- Coaching conversations
- Meditation sharing circles

Students are also expected to respect the confidentiality of fellow participants.

9. Data Security

We take reasonable administrative, technical, and organizational measures to safeguard your information against:

- Unauthorized access
- Loss
- Misuse
- Disclosure
- Alteration
- Destruction

While we strive to protect your information, no electronic transmission or storage system can be guaranteed to be completely secure.

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10. Data Retention

We retain your information only for as long as reasonably necessary to:

- Maintain educational records
- Issue certifications
- Meet legal obligations
- Resolve disputes
- Improve our services

When information is no longer required, it will be securely deleted or anonymized where appropriate.

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11. Your Rights

Depending on applicable law, you may have the right to:

- Access your personal information
- Correct inaccurate information
- Request deletion of your information
- Withdraw consent where applicable
- Restrict certain processing
- Request a copy of your personal data
- Object to certain uses of your information

Some requests may be limited where the School must retain information for legal, contractual, or accreditation purposes.

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12. Children's Privacy

Our programs are generally intended for adults.

If a program is offered for minors, personal information will only be collected with the consent of a parent or legal guardian.

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13. Third-Party Websites

Our website may contain links to third-party websites.

We are not responsible for the privacy practices or content of those external websites and encourage you to review their privacy policies before providing personal information.

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14. International Participants

Because Skanda Sanctuary serves participants from many countries, your information may be processed or stored in countries other than your country of residence.

By participating in our programs, you acknowledge and consent to such international transfers where permitted by applicable law.

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15. Changes to this Privacy Policy

We may update this Privacy Policy from time to time.

The latest version will always be available on our website and will become effective upon publication.

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16. Contact Us

If you have any questions regarding this Privacy Policy or wish to exercise your privacy rights, please contact:

Skanda Sanctuary

Email: support@skandasanctuary.com

We will make reasonable efforts to respond to your request promptly and in accordance with applicable laws.